



Sam Cox Angling Gift Voucher Terms & Conditions

These terms and conditions govern the purchase and use of digital gift vouchers issued by Sam Cox Angling (referred to as "we," "us," or "our"). By purchasing, accepting, or redeeming a voucher, you agree to be bound by these terms.

1. General Conditions

- **Format:** Vouchers are issued digitally via email and contain a unique redemption code. No physical card is issued.
- **Issuer:** Vouchers are issued by Sam Cox Angling.
- **Purpose:** Vouchers can only be used to purchase fishing trips, guiding services, or experiences offered directly by Sam Cox Angling. They are not redeemable for cash, third-party products, or merchandise unless explicitly stated by us.
- **Acceptance of Booking T&Cs:** The redemption of the voucher to book a trip is subject to Sam Cox Angling's standard **Booking Terms & Conditions**, including our cancellation, rescheduling, and safety policies, which will be provided at the time of booking.

2. Voucher Value and Expiry

- **Value:** Vouchers are issued for a day's trip/service.
- **Expiry Date:** All Sam Cox Angling Vouchers expire twelve (12) months from the date of purchase.
- **Redemption Deadline:** The fishing trip **must be booked** before the expiry date, but maybe taken at a time after the twelve (12) months.
- **Forfeiture:** Any unused voucher after the expiry date will be automatically forfeited and cannot be refunded or extended.

3. Redemption Process

- **How to Redeem:** Vouchers must be redeemed by the holder contacting Sam Cox Angling and providing the unique voucher code.
 - **Email:** Contact us at info@samcoxangling.co.uk
 - **Phone:** Call us on **07876 560496**

4. Lost or Stolen Vouchers

- **Responsibility:** The purchaser and subsequent holder are responsible for the security of the voucher email and code. Treat the unique code like cash.
- **Verification:** The unique code must be presented/quoted for redemption. We are not obliged to honour a booking without a verifiable code.
- **Replacement:** We may, at our sole discretion, re-send the original voucher email to the purchaser's verified email address if requested, provided the unique code can be verified as unused.

5. Returns and Refunds

- **Non-Refundable:** Vouchers are non-refundable and cannot be exchanged for cash, except where required by UK law.
- **Cancellation by Us:** If Sam Cox Angling must cancel a booked trip (e.g., due to severe weather), we will follow our standard Booking T&Cs for rescheduling or refunding the specific trip's cost. This does **not** entitle the voucher purchaser to a refund of the original voucher value.

6. Governing Law

- These terms are governed by and construed in accordance with the laws of **England and Wales**, and any dispute shall be subject to the exclusive jurisdiction of the English and Welsh courts.